

## Overview: Terms and Conditions changes

## Valid from 1 May 2025

This document provides an overview of the most significant changes to the Standard Terms and Service Terms for Bring E-commerce and Logistics AB. Other changes can be found in the full Terms.

Description	Terms	Section
Booking deadline and pickup times for standard pickup added.	Standard Terms	10.2
Minimum weight 150 grams per parcel added.	Service Terms: All parcel services	2
Label Free added as optional additional service for drop-off via service point.	Service Terms: Business parcel, Parcel to pickup point	5, 6
Some geographical restrictions to Europe, incl. reference to overview, added.	Service Terms: Business pallet	1
New section regarding dimensions/weight for parcel locker. Increased dimensions and changed max weight to 10 kg for SE, DK, NO.	Service Terms: Parcel to pickup point, Return via service point or locker	2.1
New section regarding exceeded weight/dimensions.	Service Terms: Home delivery of large goods	2.3
Maximum number of parcels per drop-off for B2B return added.	Service Terms: Return via service point or locker	1.2
New additional service Carry Oversize.	Service Terms: Additional services	2.5